



Commissioner Tools Status

May 19, 2017

Explorer Posts & Clubs

- Reminder - Posts and Clubs were only implemented in Commissioner Tools, and are not yet integrated into other my.Scouting Tools. Explorer training has been available for several months under “My Dashboard”.
- The ability to assign Service Team Members to units in Commissioner Administration is still being worked.

Commissioner Training Courses

The following Commissioner Basic Training courses were added to the BSA Learn Center:

- Unit Commissioner Basic
- Roundtable Commissioner Basic (also applies to (ATRCs)
- District Commissioners Basic (also applies to ADCs)
- Council Commissioners Basic (also applies to ACCs)

Plus, optional modules for those supporting Exploring Units:

- Unit Commissioners serving Exploring Units
- Region and Area Commissioner Basic training will be available in the fall.

You can access the BSA’s Learn Center via my.scouting.org.

Updates

- The Unit Health Report was updated to contain all roundtables, however Clubs are not appearing on the report. An enhancement will be made to include on the report.
- The Commissioner Admin dashboards are now displaying all contacts (April’s had been appearing as zero). However, some units are missing in the Assigned and Unassigned Units Report.
- The ability to print a pdf assessment form was temporarily disabled for security reason. This functionality has now been restored, we apologize for any inconvenience.
- Last week a server became inaccessible which caused system slowness. This resulted in some commissioners seeing 0.0 scores rather than the score they submitted. Shortly thereafter, the system corrected itself displaying the valid score for each contact. The result of this experience highlighted a few areas where we can make improvements so that the score and/or the commissioner name will be processed more efficiently preventing the 0.0 score or blank name. We are proceeding with these improvements.

Roadmap Updates Scheduled this Spring

- Online Registration Orientation for Wave 2 councils will launch on June 5th. Training was held on May 8th and the Livestream video training is posted on the online registration website. Please [click here](#) for the latest training materials posted.
- Online Registration was enhanced to register Kindergarten youth as Lions.
- The development of the Android version of the Mobile App is continuing. This rewrite will also include a new version for the Apple device as well. Release is anticipated this summer.
- The CSV formatted training reports from Training Manager had stalled waiting on new hardware, but it is moving again and we are now testing in QA.



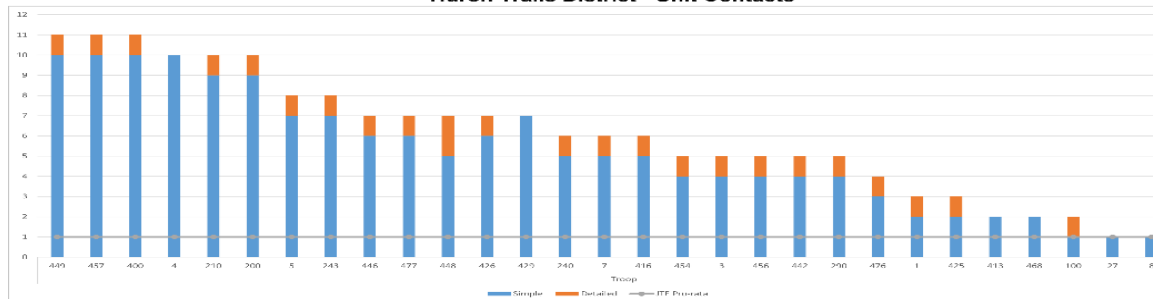


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Power Pivot Tables

- Enhancements were added to the Power Pivot Table information on the Commissioner website http://www.scouting.org/scoutsource/Commissioners/tools/Inst_for_Creating_Advanced_PowerPivot_Table.aspx. If you haven't had a chance to try the 'DC Visual Analysis Tool' (see the sample below) or the new 'Units Needing Attention Tool' suggest you might be pleasantly surprised.

DC Visual Analysis Report Sample
Huron Trails District - Unit Contacts



84 Total units in Huron Trails District
80 Total units with contacted this year (95.24%)
4 Total units with no contacts (4.76%)
80 Total units with 1 or more visits (95.24%)
18 Total units that meet the District JTE Unit Contact metric**
57.14% of the units in Huron Trails District currently meet the District JTE Unit Contact metric.

| | | | | |
|---|--|---|---|------------------------------|
| Council Name Southern Shores FSC... | District Name Huron Trails 01 Lenape 04 Nottawa Trails 07 Pathfinder 06 Running Waters 03 Three Fires 02 Wabano 08 Cascade 10 | SubDistrict Cascade ScoutReach... Cascade Traditional 1... | Unit Type Crow Pack Team Troop Ship | New Unit No Yes |
|---|--|---|---|------------------------------|

Notes
The "JTE Pro-rata" is the number of contacts required in any given month while striving to achieve the goal of six contacts at the end of the year. In Jan & Feb this is "1", Mar & Apr - "2", May & Jun - "3", Jul & Aug - "4", Sep & Oct - "5", Nov & Dec - "6"
** The "Unit Contact metric" is the number of pro-rata contacts based on the month of the year. At the end of the year, at least one detailed assessment is required for any level of JTE achievement

Support

How you and your commissioners can help: When situations such as poor system performance arise and you find that you need to reach out for help (after checking the things you can do as a user such as clearing cache), you can be of great assistance to all of us if you were to contact BSA's Member Care Contact Center, and have them log an incident so BSA's Information Technology Group can investigate and solve the problem(s) with an organized approach. Posts to Social Media can be of great help, but we need the issues documented officially.

In addition to providing as much detail about the problem you are reporting to the Member Care Contact Center, it would also help if you could provide your name and BSA membership ID number. As an additional reminder, you can reach BSA's Member Care Contact Center at 972-580-2489 Monday thru Friday between 7 am – 7 pm Central time, or by sending an email to myscouting@scouting.org.

Thank you for your continued dedication to Scouting.

The Commissioner Tools Task Force

